



CITY OF DECATUR

BUILDING DEPARTMENT

Customer Satisfaction Survey

Section 1

1.1 Which of the following services did you use?

- Permit Application Plan Review Flood Information
 Zoning Information Inspection Request Other

1.2 Rate the person who helped you

Check the appropriate category	Excellent	Very Good	Good	Fair	Poor
Courteous/Friendly					
Knowledgeable					
Was timely in response					
Explained procedure satisfactorily					
Professional					
Attitude					

Section 2

Indicate if you are one of the following:

- Owner Homebuilder Commercial Contractor Subcontractor
 General Interest

Over Please to complete the survey

Section 2 (continued)

If you have any comment, suggestion or question please describe below:

Section 3

3.0 How may we reach you? (this is optional, you do not have to provide this informaton)

Name	
Mail Address	
Phone	
Email	

Mail this form to: City of Decatur
Building Department
P.O. Box 488
Decatur, AL 35602
Fax: (256) 351-7581
Phone: (256) 351-7584
Email: jlbrosthers@ci.decatgur.al.us